

Toshiba Service Portal

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How can I identify my drive?

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1 HDD = Hard Disk Drive / Hard Drive

1.1 Internal HDD

Model	Product Category	Example
AL*	Enterprise HDD 2,5"	AL13SEB900
DT*	Desktop HDD 3,5"	DT01ACA100
MA*	Enterprise HDD 2,5" / 3,5" (F-Brand)	MAB3045SP
MA*	Cold Storage HDD 3,5"	MA04ABA500
MB*	Enterprise HDD 2,5" / 3,5" (F-Brand)	MBA3300NC
MC*	Cloud HDD 3,5"	MC04ACA500
MC*	Enterprise HDD 3,5" (F-Brand)	MCB3064SS
MD*	Enterprise HDD 3,5" (F-Brand)	MDG3230UB
MD*	Standard Data HDD 3,5"	MD04ACA500
MG*	Nearline HDD 3,5"	MG03SCA300
MH*	Mobile HDD 2,5" (F-Brand)	MHZ2500BT
MJ*	Mobile HDD 2,5" (F-Brand)	MJA2500BH
MK*	Mobile HDD 2,5"	MK5055GSX
MK*	Nearline HDD 3,5"	MK2002TSKB
MM*	Mobile HDD 2,5" (F-Brand)	MME2300UB
MP*	Mobile HDD 3,5" (F-Brand)	MPG3409AH
MQ*	Mobile HDD 2,5"	MQ01ABD100
MX*	Mobile HDD 3,5" (F-Brand)	MXD3130UB

1.2 External HDD

Model	Product Category	Example
HDTB*	Canvio Basics 2,5"	HDTB310EK3AA
HDTC*	Canvio Connect II, Canvio Advance 2,5"	HDTC820EK3CA
HDTH*	Canvio Alu 2,5"	HDTH320EK3CA
HDTP*	Canvio Ready 2,5"	HDTP220EK3CA
HDTU*	Canvio AeroCast Wireless	HDTU110EKWC1
HDTW*	Canvio Premium 2,5"	HDTW130EC3CA
HDTW*M*	Canvio Premium for Mac 2,5"	HDTW130ECMCA
HDWA*	E300 Low-Energy Hard Drive 3,5"	HDWA120EZSTA
HDWC*	Canvio for Desktop 3,5"	HDWC330EK3JA
HDWD*	P300 Desktop PC Hard Drive 3,5"	HDWD130EZSTA
HDWE*	X300 Performance Hard Drive 3,5"	HDWE140EZSTA
HDWF*	X300 Performance Hard Drive 3,5"	HDWF180EZSTA
HDWG*	N300 NAS Hard Drive 3,5"	HDWG11AEZSTA
HDWJ*	L200 Laptop PC Hard Drive 2,5"	HDWJ110EZSTA
HDWK*	L200 Laptop PC Hard Drive 2,5"	HDWK105EZSTA
HDWL*	L200 Laptop PC Hard Drive 2,5"	HDWL120EZSTA
HDWM*	H200 Laptop PC Performance Hybrid Drive 2,5"	HDWM105EZSTA
HDWN*	N300 NAS Hard Drive 3,5"	HDWN180EZSTA
HDWQ*	N300 NAS Hard Drive 3,5"	HDWQ140EZSTA
HDWR*	X300 Performance Hard Drive 3,5"	HDWR11AEZSTA
HDWT*	S300 Surveillance Hard Drive 3,5"	HDWT380UZSVA
HDWU*	V300 Video Streaming Hard Drive 3,5"	HDWU130UZSVA
HDWW*	STOR.E Wireless Adapter	HDWW100EKWF1
PX3002*	STOR.E Alu TV Kit	PX3002E-1HJ0

2 SSD = Solid State Drive

2.1 Internal SSD

Model	Product Category	Example
THNS*	Client SSD, Enterprise Value Endurance SSD, Enterprise Read Intensive SSD	THNSNJ512GCSU
K*	Client SSD, Enterprise Value Endurance SSD, Enterprise Read Intensive SSD	KXG50ZNV256G
PX*	Enterprise High Endurance SSD, Enterprise Mid Endurance SSD, Enterprise Value Endurance SSD, Enterprise Read Intensive SSD	PX05SMB320

2.2 External SSD

Model	Product Category	Example
HDTs*	Q300, Q300 Pro	HDTs896EZSTA
THN-S101Z*	A100	THN-S101Z2400
HDTQ*	CANVIO AEROMOBILE WIRELESS	HDTQ112ECWF1